

## **RETURN POLICY**

Last updated December 08, 2022

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund or exchange. Please see below for more information on our return policy.

## **RETURNS**

All returns must be postmarked within 30 days of the purchase of the purchase date. All returned items must be in new and unused condition, with all the original tags, documentation, packaging, accessories and labels attached.

## **RETURN PROCESS**

To return an item, please email customer service at [peter@ptmotorposrt.com.au](mailto:peter@ptmotorposrt.com.au) or call (03) 61 599 109 to obtain a Return Merchandise Authorisation (RMA) number. After receiving a RMA number, place the item securely in its original packaging and include proof of purchase, then mail your return to the following address:

PT Motorsport  
Attn: Peter Nowell (Returns)  
RMA #  
Shop 2 / 172 Brighton Road  
Parcel Collect 10210 96008  
Brighton, Tasmania 7030  
Australia

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

## **REFUNDS**

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least 7 days from the receipt of your item to process your return or exchange. We will notify you by email when your return has been processed.

## **EXCEPTIONS**

For defective or damaged products, please contact us at the contact details below to arrange a warranty repair, refund or exchange.

## **QUESTIONS**

If you have any questions concerning our return policy, please contact us at:

(03) 61 599 109

[peter@ptmotorsport.com.au](mailto:peter@ptmotorsport.com.au)